



Thank  
You!

“Don’t let a problem to be solved become bigger than a person to be appreciated.”

–Abigail Shaha *School Improvement Network*

**“Take time to check in with your team periodically to get their feedback and understanding of the organization’s goals and objectives, and new strategies to reach them.”** –Camille Lepre *American University*

“Empathy is the key to success—with both clients and consumers.” –Claire Westa *Havas Digital*

**“Oftentimes, waiting a few days to make a decision helps, as a lot will change over those days. Respond immediately, but decide after the dust settles if you can.”** –Thomas Carlson

“Don’t care about who gets the credit. You will get a lot more recognition.”

–Adam Tarauto *Mednick Associates*